

1. Our agreement with you

1.1 As a customer of Little Ballerinas Pty Ltd ("Little Ballerinas") these terms and conditions form the basis of your agreement with Little Ballerinas.

1.2 Little Ballerinas agreement with you also includes your enrolment form which you complete and provide to Little Ballerinas.

2. Fees, Refunds, Discounts and Credits at Little Ballerinas

2.1 Invoices (or other new payment options if advised by Little Ballerinas) will be sent after registration/re-enrolment has been indicated. New enrolment booking payments are due within 7 days. Subsequent Term re-enrolment bookings are due within generally 14 days after the invoice has been sent/before the set due date. Any booking not paid for, will be cancelled.

2.2 Commitment is to a term and any subsequent terms (should you indicate you wish to re-enrol). A spot is accordingly reserved just for your child – once registered/re-enrolled, you the parent are committed to the payment of that term fee & other fees itemised.

2.3 No refunds or discounts or credits are given for missed classes or change of mind/withdrawal for any reason. If you miss a class due to holiday or illness Little Ballerinas can offer a make-up class, these classes are to be arranged with Little Ballerinas via email and attended within 2 weeks of the absence. It is a system much appreciated by families at Little Ballerinas.

2.4 The only exception to 2.3 is: If it is your child's FIRST attendance at Little Ballerinas (brand new student) and you have completed 2 classes and your ballerina is genuinely not happy. Notification of cancellation needs to be by the close of business day on the day of your child's initial 2nd class at Little Ballerinas. If all 3 of these above conditions listed in 2.4 are met and you wish to withdraw, the pro-rata balance of your remaining term fee paid will be refunded. The \$20 registration and tutu fee is not refundable.

2.5 If your child commences any other activity, or daycare/preschool that clashes with your enrolled class, or the parent's commitments change on the day that you have enrolled into a Little Ballerinas class for a term, you will not be granted a refund or credit. You can however look to arrange alternative classes at Little Ballerinas to regularly attend on another day or attend a makeup lesson if it is an occasional occurrence.

3. Class Procedures at Little Ballerinas

3.1 Petite Ballerinas classes are up to when they turn 3. After their 3rd birthday, all students must progress to Fairy Ballet.

3.2 Little Ballerinas requests that children are taken to the toilet before their class commences to avoid disruption to the classes.

3.3 All Little Ballerinas classes/halls aim to be NUT & EGG FREE zones during Term classes. No food is actually permitted.

3.4 Please be punctual in arrival and ensure your child is collected on time as Little Ballerinas is not responsible for the safety of children outside their class times.

3.5 Little Ballerinas reserves the right to exclude students and parents whose behaviour is too disruptive or abusive. This includes viewing or participating parents who talk excessively throughout the Petite Ballerinas lessons, causing much disruption.

3.6 Unless otherwise stated, for Little Ballerinas to maintain a controlled and positive teaching environment, classes during the term are closed to all visitors..

3.7 For Petite Ballerinas classes parent participation is required from start to end of class. No use of mobile phones in class.

3.8 Fairy Ballet classes are closed teaching environments – just for the children. Parents wait outside.

3.9 Little Ballerinas reserves the right to cancel or change the timetable and price structure at any point in time.

4. Communication with families at Little Ballerinas

4.1 Little Ballerinas will communicate with you in person at classes, via email, via signs at classes and with the majority of notifications via the Little Ballerinas Facebook page, which families are instructed to follow to keep up to date.

4.2 Little Ballerinas will not provide your details to any other company, entity or organisation unless consented to by you and all information will be kept by Little Ballerinas in accordance with The Privacy Act.

4.3 Little Ballerinas will use its best endeavours to ensure that all communications are virus free, however, Little Ballerinas is not responsible for any loss of damage suffered by you in the event that a virus like issue is transmitted unknowingly by Little Ballerinas.

5. Working with Children

5.1 All employees, contractors or directors of Little Ballerinas have a working with children check number and are approved to work with children..

6. Cancellation of Classes

Occasionally due to unforeseen circumstances, Little Ballerinas may need to cancel a regularly scheduled class. We will give you as much notice as possible, however please be aware that lessons can be cancelled at short notice, for instance the morning of your lesson. This will be done via SMS as it is the most efficient and effective way and then posted on facebook too.

It is the parents' responsibility to ensure the mobile number on their file is up to date and their mobile is turned on; on the day of classes. In the event of a cancellation, a replacement class will be offered where possible at a later point in time. In the event that a replacement class cannot be arranged a credit will be placed on the student's account for the following term.

7 Photography, Video/DVD, Promotion & Website Release

I understand when enrolling at Little Ballerinas that upon occasion Little Ballerinas may organise an individual or group to make official recordings (photos/videos) of our classes, such as but not limited to our Watching Days and during Regular Weekly Classes.

I understand that Little Ballerinas may use photographs/videos of the students to promote the dance school via flyers, website, social media and advertising. The payment of my registration and ticking and signing of the Terms & condition on this confirms that I have agreed for my child to be filmed or photographed for Little Ballerinas ABN 19 169 648 346 and that Little Ballerinas will own all rights in said production and in consideration of the above release, I agree to forego any fee.

If you do not wish for photos of your child to be taken/used in any Little Ballerinas promotion – email Little Ballerinas..

8. Dance classes can involve risk of personal injury.

While Little Ballerinas takes all reasonable care in the conduct of its classes, it accepts no responsibility for injury or loss caused during classes or whilst participants are at or near the halls. The participant (or parent/guardian if under 16 years of age) ¹ are responsible for ensuring that the participant is physically and medically fit for the class .

****These Terms & Conditions supercede any previous agreement made with Little Ballerinas.**